



Water Regs UK Website Terms and Conditions of use

Abstract: This document defines the conditions of use of the WaterRegsUK.co.uk website.

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The official, controlled copy of this document is the electronic version held within our network server and visible to all authorised users.

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Section 1 - Water Regs UK Website – Terms of Use

1. Accessing or using this website constitutes your agreement to abide by these terms and conditions, so please read them very carefully. If you do not agree with these terms the use of this website is prohibited. We may make changes to the website content and services, including these terms of use, from time to time without notice, so you should check them each time you access the Site. Continued use of the Water Regs UK website shall be deemed acceptance of any changes to these Terms.

INFORMATION ABOUT US

2. Water Regs UK (“we”, “us”, “our”) is a trading name of Water Regs UK Limited (Company No. 06663930), whose registered office is at 6D Lowick Close, Hazel Grove, Stockport, SK7 5ED.

PURPOSE

3. This website is designed to provide information to help organisations and individuals comply with the Water Supply (Water Fittings) Regulations and Scottish Water Byelaws.

DEFINITIONS

4. **Conditions:** means these terms and conditions, and any additional or variation to these terms and conditions agreed in writing by Us, if any;
5. **Services:** the services offered to You via the Site
6. **Information:** all information, materials and other content on the Site, whether together or separately
7. **Rights:** copyright and all other proprietary and intellectual property rights to and in the Information whether together or separately, unless stated otherwise
8. **Site:** the Site on the World Wide Web located at www.waterregsuk.co.uk, including all Information contained on it.
9. **Us/We/Our:** relates to us, Water Regs UK.
10. **You/Your:** relates to you, the person accessing the Site.

USE OF THE SITE

11. We will use our reasonable endeavours to provide accurate and complete Services in the general area of Water Supply (Water Fittings) Regulations and Byelaws, and You recognise that We use Our discretion in doing this. You are responsible for seeking advice and/or confirmation of all information, advice or other Site content that you rely on in any

way. We therefore disclaim all liability and responsibility arising from any reliance placed on such information by any visitor to our site, or by anyone who may be informed of any of its contents

12. We do not warrant or represent that the Site will be available uninterrupted, error-free, that defects will be remedied, or that the Site will contain no bugs, viruses, malware or analogous detrimental devices. You are responsible for taking appropriate steps to prevent any loss relating to such occurrences, and You agree to assume the risk for such loss, except where such loss is brought about by Our wilful neglect, act or omission.

ARTIFICIAL INTELLIGENCE

13. This website uses Open-AI to generate answers in the 'Ask Reg' tool, based on information found on the website. 'Ask Reg' is still learning, so his answers may not always be correct. You should always refer to the pages identified on the website for accurate information. Users should exercise caution and verify information before making decisions. Water Regs UK is not liable for any decisions or actions taken based on AI-generated content.
14. When you use the 'Ask Reg' tool on our website you understand and agree that:
- Output may not always be accurate. You should not rely on Output from 'Ask Reg' as a sole source of truth or factual information, or as a substitute for professional advice.
 - You must evaluate Output for accuracy and appropriateness for your specific use, including using human review as appropriate, before using or sharing Output from the Services.
 - You must not use any Output relating to a person for any purpose that could have a legal or material impact on that person, such as making credit, educational, employment, housing, insurance, legal, medical, or other important decisions about them.
 - 'Ask Reg' may provide incomplete, incorrect, or offensive Output that does not represent Water Regs UK's views. If Output references any third party products or services, it doesn't mean the third party endorses or is affiliated with Water Regs UK.

COPYRIGHT

15. We are the owner or the licensee of all intellectual property rights (including without limitation all patents, copyright, database rights, rights in software, design rights (whether registered or unregistered), trademarks (whether registered or unregistered), certifications marks, know-how and other similar rights wherever existing in the world together with the right to apply for protection of the same, in our site, and in the material published on it. All such rights are reserved.
16. You may print off one copy, and may download extracts, of any page(s) from our site for your personal reference and you may draw the attention of others within your organisation to material posted on our site. You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any

illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

17. Our status (and that of any identified contributors) as the authors of material on our site must always be acknowledged.
18. You must not use any part of the materials on our site for commercial purposes without obtaining a licence to do so from us or our licensors.
19. If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

MATERIALS SUBMITTED TO WATER REGS UK

20. Materials include but are not limited to images, video or other media. In submitting material to Water Regs UK to contribute to the Water Regs UK website or publications you agree to grant us a royalty-free, non-exclusive licence to publish and otherwise use the material in any way that we want, and in any media worldwide. This may include the transmission of the material by us to agents, contractors and other third parties who are prohibited from altering the material in any way or making it available to others without our permission.
21. It's important to note, however, that you still own the copyright to everything you contribute to Water Regs UK website and publications. If your image, video or other materials, is accepted by us we will not, unless requested to do so, publish your name alongside it on the Water Regs UK website or publication. Water Regs UK cannot guarantee that all pictures or other materials will be used and we reserve the right to edit your comments.
22. At no time should you endanger yourself or others, take any unnecessary risks or infringe any laws.

TRADEMARK AND CERTIFICATION MARK

23. The Water Regs UK logo/insignia and WIAPS logos are subject to trademarks and certification marks by Water Regs UK and may only be used with written permission.

LINKS TO OTHER SITES

24. We do not monitor the content of third party websites. Any link provided on this Site is solely for your convenience. We make no warranty or representation regarding the accuracy, completeness, likelihood to offend, or other aspects of their content, nor accept any liability regarding the same.

PERSONAL DETAILS

25. You can access the website without giving any personal details. However, if you sign up for Water Regs UK alerts this will require you to provide personal details. Water Regs UK for its own use, holds the personal details that you submit. It is your responsibility to ensure that your personal data is accurate and up to date and to inform us of any changes that

need to be made. In submitting your personal data you consent to it being processed by Water Regs UK.

VIRUSES, HACKING AND OTHER OFFENCES

26. You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material, which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack.
27. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately. We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our site or to your downloading of any material posted on it, or on any website linked to it.

NOTICES

28. Any notice by You to Us must be in writing and served by sending it by recorded delivery post to Our address, set out above, or by email to an address indicated on the Site.

LIMITATIONS OF LIABILITY

29. The material displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we and third parties connected to us hereby expressly exclude: All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.
30. Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our site or in connection with the use, inability to use, or results of the use of our site, any websites linked to it and any materials posted on it, including, without limitation any liability for:
- Loss of income or revenue
 - Loss of business
 - Loss of profits or contracts
 - Loss of anticipated savings
 - Loss of data
 - Loss of goodwill
 - Wasted management or office time; and for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable
- shall not be the responsibility of Water Regs UK

31. This does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.
32. You acknowledge that:
- (a) the exclusions and limitations in these Conditions are fair and reasonable in all the circumstances known at the date of Your agreement to abide by these Conditions; and
 - (b) it is not possible to foresee and provide in these Conditions for all contingencies which may give rise to loss, damage or liability.

DATA PROTECTION AND PRIVACY

33. We will comply with the Data Protection Act 1998 in processing all personal data and sensitive personal data.

GOVERNING LAW AND JURISDICTIONAL ISSUES

34. We make no representation that any Information on the Site is appropriate or available for use in any locations/jurisdictions other than within Great Britain. If You choose to access and/or use the Site from locations other than Great Britain, You do so totally at Your own risk.
35. English Law governs these Conditions and You submit to the jurisdiction of the English Courts.

Section 2: Cookies

USE OF COOKIES BY WATER REGS UK

36. Cookies are small text files that are stored on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently and improve the user experience, as well as to provide information to the owners of the site.

37. The table below explains the cookies we use and why.

Cookie	Name	Purpose
Session Cookie	ci_session	This cookie is used to remember a user's preferences where users have previously indicated a preference, that user's preference will be stored in this cookie. Also we use cookies to links up activity before and after logging into the website.
Google Analytics / Google	_ga _gat _gid	These cookies are used to collect information about how visitors use our website. We use the information to compile reports and to help us improve the website. The cookies collect information in an anonymous form, including the number of visitors to the website and blog, where visitors have come to the website from and the pages they visited. We also utilise Google Maps functionality within the site Search feature for enhanced the usability and information for site users. Read Google's overview of privacy and safeguarding data
YouTube cookies		We embed videos via API integrated tool from our official YouTube channel. Read more at YouTube's embedding videos information page
Fontsize Tool	fontsize	This simply records your font size preference based on what you selected when adjusting it via the 'AAA font accessibility tools'.

MANAGING YOUR COOKIE SETTINGS

38. All recent versions of popular browsers give users a level of control over cookies. To find out more about cookies, including how to see what cookies have been set, visit www.allaboutcookies.org.
39. Find out how to manage your cookies on popular browsers:
- [Google Chrome](#)
 - [Microsoft Edge](#)
 - [Mozilla Firefox](#)
 - [Microsoft Internet Explorer](#)
 - [Opera](#)
 - [Apple Safari](#)
40. To find information relating to other browsers, visit the browser developer's website.
41. To opt out of being tracked by Google Analytics across all websites please [visit Google to change your settings](#).

Section 3: Accessibility

42. Water Regs UK is committed to ensuring our online services are accessible to everyone, regardless of their ability. Providing an accessible website has a positive effect on general usability and we believe that websites that are accessible and usable benefit everyone.
43. We will continue to review, test and modify our website and any future changes of the site, for web accessibility issues and aim to ensure that this is an ongoing commitment.
44. We try to ensure that:
- Content that is written clearly, concisely and in plain English
 - There is consistent navigation and page layouts are used
 - All pages use headings
 - Global navigation so that from any page you can search, access tabs for the first level of navigation and get to the home page
 - Left hand navigation to guide you through the current section of content
 - Incorporate good navigation at three or four levels and the ability to access the levels above where you are
 - Attain suitable levels of WAI compliance
 - Ability to change to text size
 - Pages are optimised to be accessed clearly through mobile devices
45. If you have any questions or suggestions regarding the accessibility of this site, or if you come across a page or resource that does not meet your access needs, please contact info@waterregsuk.co.uk and let us know, ensuring you quote the URLs of the pages concerned.

46. The website uses a **google api** to translate text within this websites. Enabling users to translate content into their preferred languages.
47. The translated content is provided as a service and is not guaranteed to be error-free. Content will not always be accurate and should not be relied upon as a perfect replacement for professional human translation, especially in situations requiring high accuracy or where context is crucial. The original English version of the content is the authoritative source. The translation service uses algorithms to translate text based on patterns in existing translations. This means it can sometimes miss nuances, make errors, or misinterpret context, especially in complex or specialised technical language used by this website.